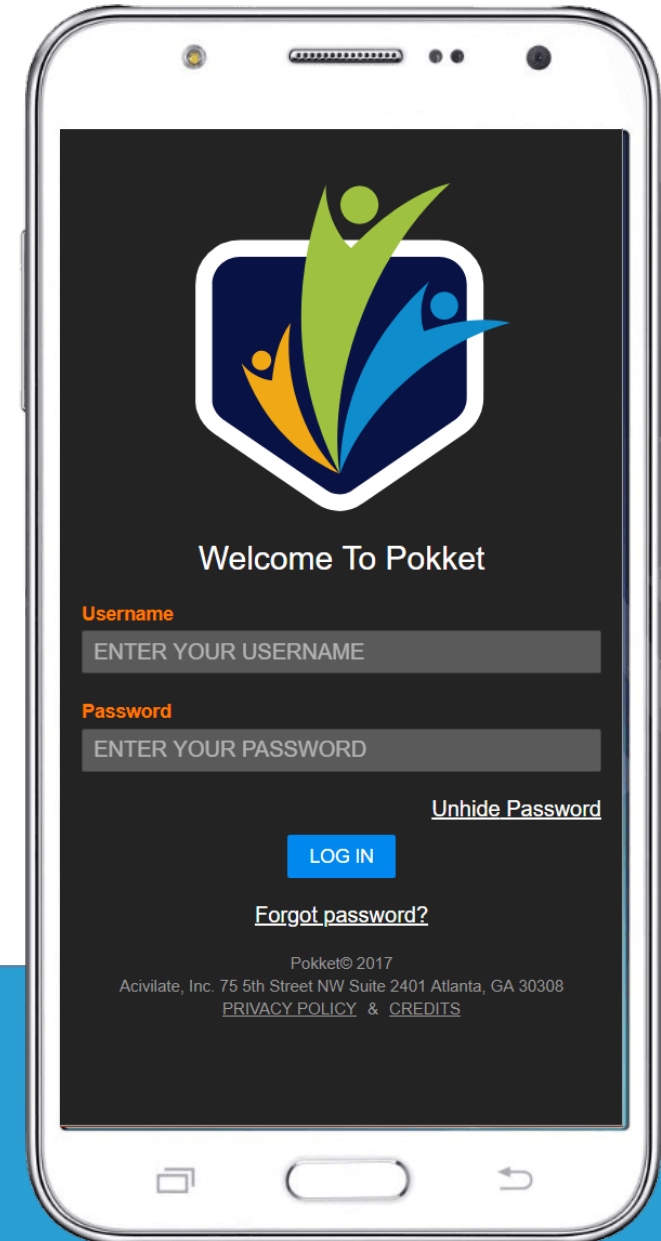




**Helping Justice Agencies work
with Health and Human
Services to Reduce Recidivism
by Empowering People**

**Louise Wasilewski
CEO, Acivilate**



Three Key Theories of Transition

Transition in Capacity Vygotsky; Brunner

- Individuals can do things with assistance that they can't do alone
- **Scaffolding** is the process of controlled decreasing supports to achieve competence

Transition in Relationship Sample

- Done to me: Prison
- Done for me: Get shelter
- Done with me: Casework
- **Done by me**
 - Self-sufficiency
 - Overcoming institutionalization

Transition in Language Whorf; Boroditsky

- Language shapes our perceptions of our environment
- We are shaped by the language around us
 - Inmate; Ex-offender
 - Person; Individual

Norway Model

Progression

- Goals, Objectives, Tasks
 - Towards a different condition
- Movement towards autonomy
- Developing habits

Import

- Parole connection
- Referral process to connect with providers
- In-reach
 - Enrollment
 - Scheduling
 - Messaging
 - Document-sharing

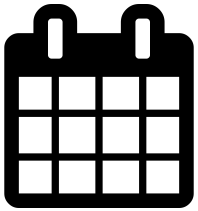
Normalcy

- Use of language
- Acquiring agency
- Interacting with others
- Exercising agency
- Time management
- Use of technology

Patient-Mediated Exchange Framework



Core Functionality



Never be late again

- Remember my court and PO appointments
- Manage my shift work schedule
- Never miss AA



Find services I need

- Housing
 - Employment
 - Transportation
 - Emotional
 - Medical
 - ID
- Complete referrals



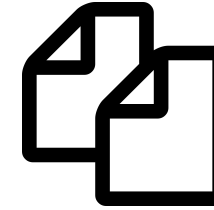
Selfie Check-in at

- Halfway House
- Curfew
- PO appointment
- Treatment
- Interview
- Work
- Where I am now



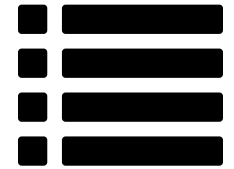
Communicate

- Tell my officer where I'm going
- Get a question answered
- Explain why I'm not there
- Get my case manager and PO to talk



Stop losing paper

- Read my parole conditions
- Share my medical record
- Submit job applications
- Submit paystub



Know what to do

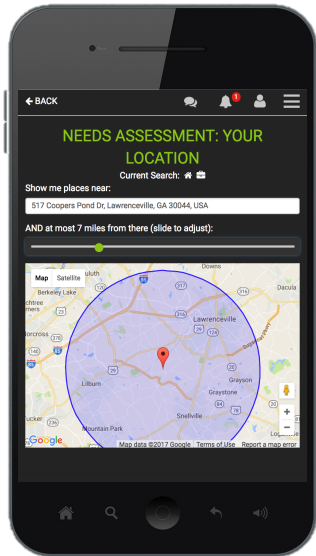
- Get my plan to complete supervision
- Set up recurring tasks like reporting, community service, treatment



A fighting chance... and no excuses

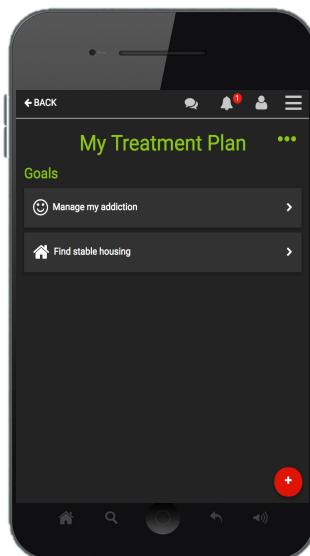
Simple Steps

1. Build Profile



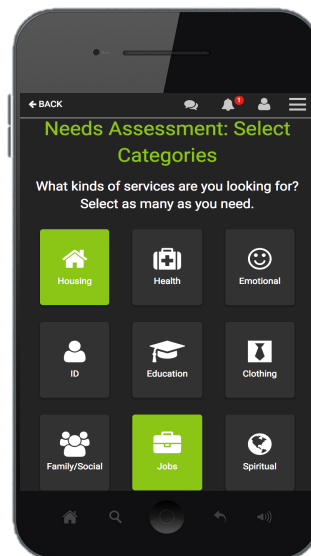
Individualized
so it's all
about me!

2. Create Plan



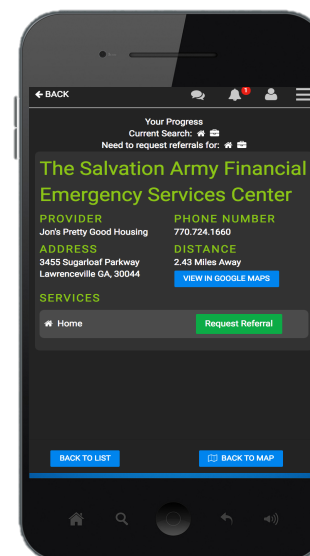
All
caseworker
instructions in
one place.
End Confusion

3. Find Services



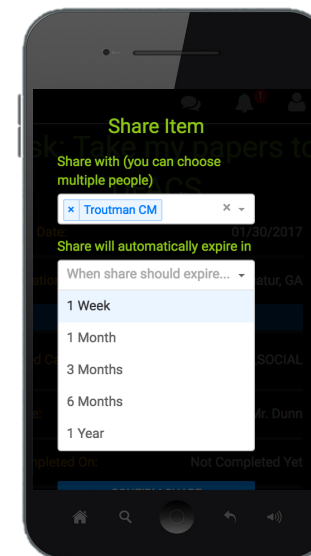
Trusted
providers who
really will help
even me

4. Connect Directly



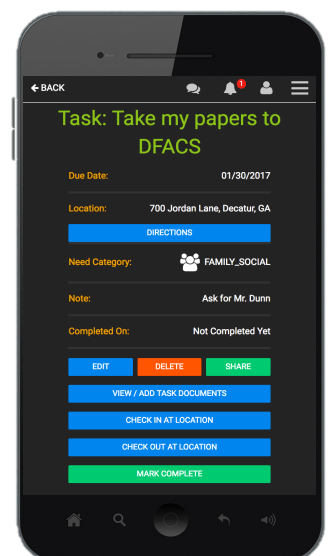
So I don't
have to make
3 trips to get
signed up.

5. Share w/ case team



So I don't
have to
repeat myself

6. Track tasks



Record
location,
documents.
My voice!

Gwinnett County, GA Jail Reentry

- **MacArthur Foundation** Innovation Fund grant recipient
- Housing, workforce partners
- Reentry coaches
- Medical records transfer
 - Incarceration to Community Service Board for mental health continuity of care
- Community Supervision enrolled
- Tracks referrals to providers
- Accessed on tablets in the jail



Jail to Probation Handoff

Jail – Probation Handoff

- Client knows agent before release
- Client knows conditions
- Referrals before release
- Provide reporting expectations
incl. 1st appointment
- Agent knows client's institutional performance
- Living & employment situations confirmed before release

Discharge Planning

- Goals, objectives, tasks
- Discharge packet
 - Workforce certificate
 - ID documents
 - Medicaid application
- Coordinate home inspection

Continuity of Healthcare

- Health record transfer via patient-mediated exchange
- Medicaid enrollment

Faster, successful referrals

- Stop failed enrollment
 - Eligibility, Rule-outs
 - Intake / Assessment
- ROI for privacy compliance
- Document transfer prior to release
 - Means testing, ID
- Your trusted providers

Utah Department of Corrections

- **Statewide Recidivism Reduction Grant**
- Reentry planning in prison on tablets
- Parole officer inreach
- Halfway House tablet use
- Probation
- Sex offenders

